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Traction AG team here to support you this harvest season 24-7

With harvest fast approaching, Traction AG in Horsham and Nhill are gearing up their product support team to support all their hay and harvest clients on a 24-7 basis over the coming months.

Traction AG's key focus is product support and ensuring each client is operational 24 hours, seven days a week, ensuring down times are minimised and operators are provided with the tools necessary to maintain optimal machine performance.

With a new team in place Traction AG will have the Wimmera, southern Mallee and parts of western Victoria covered.

Traction AG's staff line-up included youthful and diverse individuals who hail from all over the country and all work towards achieving the same goal of supporting their clients to the highest of standards.

What is Traction AG going to offer you this harvest? Technicians will be available 24-7 on demand and spare parts will also be offered 24-7 out of both branches.

Traction AG will have a harvest parts-support truck operating throughout the Wimmera and southern Mallee with key fast-moving parts and slower heavy items delivering on farm.

VIP clients will be exempt of weekend call-out fees and travel charges will be kept to a minimum.

Availability of spare parts will be a high priority for all cases and if the part is not in a Traction AG branch, then all transport channels will be investigated to ensure parts are next-day if not same-day deliv-

ery for urgent turnarounds.

The Traction AG Team is made up of the following staff:

Parts:

- Tony Gebert – Nhill branch manager
- Michael Turner – Horsham parts manager

Service:

- Brandon Mason – Service manager
- Tony Matthews – Technician
- Tom Gardner – Technician
- Luke Skelly – Technician

- Sam Dorrington – Apprentice
- Tom McAlister – Apprentice

Sales:

- Will de Fégely – Managing director
- Michael Bagley – Horsham sales manager
- Steve Graetz – Nhill sales manager

Administration:

- Peter Blair – Director
- Rob Launder – AGCO Fuse Technologies
- Selina Smith – Accounts

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